

Below is a simple Health Check to apply to the Stream 1 component of your service delivery model. Whilst providing a brief overview/snapshot of service delivery, this Health Check does not serve to provide a full and accurate detailed study of your service delivery strategies and solutions for further improvement.

<b>Question</b>	<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>
What percentage of your current Stream 1 caseload is “pending”?	<15%	15-25%	26-40%	41%+
What is the average week of engagement of a Stream 1 job seeker in their Skills Assessment	< Wk 11	Wk 11-13	Wk 14-15	> Wk 16
Are your Skills Assessments focussed on both skill gap identification as well as capacity to participate and barriers which may trigger a JSCI review or JCA referral?	Yes			No
What percentage of your Intensive Activities are “Job Search Training”, workshop/modular based?	<50%	51-70%	71-90%	91% +
On average how long does it take for a job seeker to complete their 60 or 30 hr Intensive Activity?	< 14 days	15-20 days	21-25 days	>25 days
If a job seeker commences PT employment or study during their Intensive Activity, do you still require them to complete their hours?	Yes			No
What percentage of your Stream 1 job seekers gain a “Paid Placement” during their Intensive Activity	>35%	20-34%	10-19%	<10%
What percentage of your Stream 1 job seekers gain an “Off Benefit” Placement during their Intensive Activity	>20%	15-19%	10-14%	<10%
What percentage of your Stream 1 Commenced “Volunteer” job seekers participate in an intensive Activity	>50%	30-49%	15-29%	<15%
What is the average time taken (from 3 month mark in service) to place an eligible Stream 1 job seeker in a Paid Placement (JPO)?	<30 days	31-60 days	61-90 days	>90 days
Do the Job Placement/Brokerage staff within your site have a good knowledge of the Stream 1 caseload?	Yes			No
How many different “identifiable” activities do you have access to for referral to for Stream 1 Intensive Activity job seekers?	>10	6-9	3-5	<3
What is the average quality of a Stream 1 job seeker’s resume on ESS?	Excellent	Good	Fair	Poor

**Scoring**

**A = 1    B = 2    C = 3    D = 4**



**<18** : You are well placed to deliver Stream 1 services and will obviously be getting good results from well structured Intensive Activities to Paid Placements.

**19 - 25** : You are faring well in your delivery of Stream 1 services, identifying some key areas for improvement may assist you in improving overall performance

**26 - 40** : There are a number of areas that may need addressing to make your Stream 1 service delivery model more beneficial. This may include admin, staffing, resources, focus.

**41+** : You seriously need to re-examine your Stream 1 service delivery model, you can probably be doing things a lot better, your performance is likely to suffer without change.