

Below is a simple Health Check to apply to the Job Placement/Brokerage component of your service delivery model. Whilst providing a brief overview/snapshot of service delivery, this Health Check does not serve to provide a full and accurate detailed study of your service delivery strategies and solutions for further

Question	A	B	C	D
What % of placed Stream 1 job seekers attract a Job Placement Fee?	60% +	40-59%	25-39%	<25%
What % of placed Stream 2 job seekers attract a Job Placement Fee?	40% +	21-39%	15-20%	<15%
What % of placed Stream 3 job seekers attract a Job Placement Fee?	35% +	21-34%	15-20%	<15%
What % of placed Stream 4 job seekers attract a Job Placement Fee?	35% +	21-34%	15-20%	<15%
What % of job seekers participate in a UWEP placement (either in SS or WEPH) ?	15% +	10-14%	6-9%	<5%
What % of all job placements are Provider Brokered (PB) ?	55% +	40-54%	26-39%	<25%
What % of all education placements are Provider Brokered (PB) ?	55% +	40-54%	26-39%	<25%
What % of all placements will attract a "Bonus Payment" if they mature to outcome?	>20%	16-20%	11-15%	<10%
What % of your caseload is reflected in Job Placement vacancies on ESS at any point in time? (eg 500 caseload with 25 vacancies on ESS = 5%)	15% +	10%-14%	5%-9%	<5%
On average how long does it take to refer on of your job seekers to a vacancy listed on ESS?	< 24 hrs	1-2 days	3-5 days	> 5days
Do the Job Placement/Brokerage staff within your site have a good knowledge of the Stream 1 caseload?	Yes			No
Do the Job Placement/Brokerage staff within your site have a good knowledge of the labour market and employer needs?	Yes			No
What % of Part-Time placements are you able to upgrade?	30% +	21-29%	16-20%	<15%

Scoring

A = 1 B = 2 C = 3 D = 4



<18 : You are well placed to deliver JP/Brokerage services and will obviously be getting good results from a well structured brokerage system.

19 - 28 : You are faring well in your delivery JP/Brokerage services, identifying some key areas for improvement may assist you in improving overall performance

29 - 40 : There are a number of areas that may need addressing to make your JP/ Brokerage service more beneficial. This may include admin, staffing, resources, focus.

41+ : You seriously need to re-examine your JP/Brokerage services, you can probably be doing things a lot better, your performance and revenue is likely to suffer without change.